LacNova Games

Legal Centre · Operated by Lacspace Corporation Pvt Ltd

REF LNG-DATA-DELETION-V1.0

Data deletion

How to ask us to delete what you sent this website, or your data in one of our games. One email is enough.

Version v1.0 · Effective 14 November 2026 · 11 sections · 13 clauses

AT A GLANCE

A plain-language summary. The numbered sections below are what applies.

- Email hello@lacspace.com with the subject “Data deletion”. Tell us the game or form and your player name or email.
- We may ask a question or two to check the request is really yours.
- We reply within 30 days and tell you what was deleted.
- Parents and guardians can ask on behalf of a child.

1 Your right to ask

1.1 You can ask us to delete personal information we hold about you, whether you sent it through this website or it was created when you played one of our games. This page explains how, for each place.

2 This website

2.1 The website keeps personal information only when you send the contact form or email us. To delete it, email us from the address you used, or tell us that address and roughly when you wrote.

2.2 Server logs kept by our hosting provider are deleted automatically once they are no longer needed for security; there is nothing you need to ask for. See the privacy policy.

3 Ludo Fighters: Battle Board

3.1 Follow the deletion steps in the Ludo Fighters privacy policy, use the account deletion option in the game where it is offered, or email us with your player name.

4 NPL Cricket League

4.1 Follow the deletion steps in the NPL Cricket League privacy policy, use the account deletion option in the game where it is offered, or email us with your player name.

5 Game Collection

5.1 Solo games keep progress on your device; clearing the app's data or uninstalling it removes what is stored only there. For anything else, see the Game Collection privacy policy or email us.

6 How to send a request

6.1 Email hello@lacspace.com with the subject **"Data deletion"** and include:

- which game or form the request is about;
- your player name, or the email address you used;
- what you would like deleted: everything, or something specific.

6.2 Please don't send passwords or copies of identity documents.

7 Checking it's you

7.1 To protect your account from someone else deleting it, we may ask you a question or two that only the owner can answer, or ask you to confirm the request from the email address or account involved.

8 How long it takes

8.1 We reply within 30 days and tell you what we deleted. Copies in our backups are overwritten as the backups age out, and we don't restore them in the meantime except to recover from a failure.

9 What we may keep

9.1 We may keep a small amount of information where we need to, and we will tell you if we do:

- records the law requires us to keep, such as business and tax records;
- information needed to deal with fraud, cheating, abuse or a legal claim;
- a short note that you asked for deletion, so we can respect it;
- totals and statistics that no longer identify you.

10 Parents and guardians

10.1 A parent or guardian can ask us to delete a child's data. Write to hello@lacspace.com with the game and player name. More on how we look after younger players is on children and families.

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11 Questions or complaints

11.1 If something isn't right, write to hello@lacspace.com. You can also complain to the data protection authority where you live.

DOCUMENT CONTROL

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Contact: hello@lacspace.com (general and privacy) · business@lacspace.com (business and legal notices).

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